

## Quality Policy.

We at Starsprings AB will always deliver quality products that meet or exceed our customers' needs, requirements and expectations.

We will achieve this by:

- Always strive for delivery of defective products in accordance with the 0-fault principle.
- Ensure that the conditions are correct through proper resource utilization.
- Everyone at the company sees the next stage as a customer for their own work.
- All reported discrepancies are reported, remedied, prevented and underpin the company's continuous improvement work.
- Work quality conscious and customer-focused from the first contact until the customer accepts the delivered product.
- constantly improve our processes and products.
- To ensure that contacts with our suppliers are always made in accordance with the purchasing policy.
- Build close and lasting cooperation with our customers, where Starsprings AB products contribute to the success of our customers

**NILSERIC STJERNA**  
CEO

**HÅKAN SVENSSON**  
Quality/Environmental manager

**HERRLJUNGA 2018-01-16**